

CONDITIONS GENERALES DE VENTE CAMPING LA'BEL BALAGNE

Article 1 - Scope of application of the general terms and conditions of sale

These general terms and conditions automatically govern all sales of stays made on the www.camping-balagne.com website. They are an integral part of any contract concluded between the campsite and its customers.

Each customer acknowledges that he or she has read these general terms and conditions prior to booking a stay, for himself or herself and any person participating in the stay.

In accordance with the law in force, these general terms and conditions are made available to all customers for information purposes prior to the conclusion of any contract for the sale of stays. They can also be obtained by simple written request addressed to the head office of the establishment.

Article 2 - Booking conditions

2.1 - Prices and Payment:

The campsite manager is free to refuse, depending on availability, and in general, any circumstances likely to hinder the execution of the reservation made. The La'Bel Balagne campsite offers family stays, in the traditional sense, the accommodation is specially designed for this purpose. The Operator reserves the right to refuse any booking that is contrary to this principle, or that seeks to divert it. Minors must be accompanied by their parents or legal guardians.

The accommodation is rented for a number of people indicated on the current rate. No excess number can be envisaged, otherwise, the campsite manager reserves the right to refuse access to the rented accommodation.

GROUP BOOKING: Any booking of more than 2 accommodations by the same natural person or by different natural persons but who know each other and travel together for the same reasons on the same dates of stay on the La'Bel Balagne campsite is considered a group. The accommodation offered on the website is intended exclusively for individual customers. For any group booking request, you must contact Camping La'Bel Balagne by phone or e-mail. When contacted, the La'Bel Balagne campsite reserves the right to study the booking request before accepting or refusing it.

For campsite or rental pitch reservations: All rentals are nominative and cannot be transferred. The rental only becomes effective with our agreement and after receipt of the total amount of the stay and the booking fees. A deposit of 30% + booking fees are required at the time of booking and the balance 4 weeks before arrival for mobile home rentals. For camping pitches, the balance will be requested on arrival.

Stays will be invoiced on the basis of the rates in force on the day of booking, subject to availability. It is advisable to check the applicable rate by contacting the campsite directly or on the campsite website.

Our prices include for the rental of accommodation: rental, pitch for one vehicle (additional vehicle to be paid), gas, water and electricity.

Rates are inclusive of all taxes (VAT included except for the tourist tax €0.66 per night and per person aged 18+).

For any delay not reported, the rental/pitch becomes available 24 hours after the arrival date mentioned on the booking contract. After this period, and in the absence of a written message, the reservation will be null and void and the deposit will remain with the campsite management.

2.2 - Modification of reservation: No discount will be made in the event of a late arrival or early departure.

2.3 - Cancellation: Any booking not settled in accordance with the general terms and conditions of sale will be cancelled. For any cancellation received more than 6 weeks before the start date of the stay, a sum equal to 30% of the price of the stay as well as the booking fees will remain with the campsite. In the event of cancellation 6 weeks before the start of the stay, the entire price of the stay will remain with the campsite.

2.4 - Withdrawal: The legal provisions relating to the right of withdrawal in the event of distance selling provided for by the Consumer Code do not apply to tourist services (Article L.221-28 of the Consumer Code).

Thus, for any order for a stay with the campsite, the customer does not have any right of withdrawal.

2.5 - Cancellation insurance: We advise you to take out cancellation insurance. Our partner Gritchen Affinity undertakes to reimburse all or part of the stay only to customers who have taken out Campeze Couvert insurance. In the event of cancellation, notify the campsite of your withdrawal as soon as an event occurs preventing your departure by post or email. If the claim is provided for in the general terms and conditions (available on the www.campez-couvert.com or at the campsite), notify the insurer within 48 hours and provide all the necessary information and supporting documents. Insurance rates: 3.5% of the price of the stay.

Article 3 - Progress of the stay

3.1 - Arrivals and Departures

Rental: arrivals are from 16:00, departures are before 10:00, every day in low season – except Monday and Friday in high season).

On pitches: Arrivals are from 14:00, departures are before 11:30, every day

3.2 – Deposit: A deposit of 280 euros per accommodation will be requested on site (by credit card or bank check). They will be cancelled 24 hours after your departure and after having inspected the premises (A confirmation will be sent to you by email). The invoicing of any damage will be added to the price of the stay as well as the cleaning if you do not leave the accommodation in a state of perfect cleanliness.

3.3 - Departure: Any return of the key or release of the pitch after 10 am will result in the invoicing of an additional night. Any extension of stay must be made at least 24 hours before the scheduled departure date.

3.4 - Pets: Only one dog of -10 Kg (except category 1 and 2) is accepted in some rentals for an additional fee, if the hygiene rules are respected. Dogs must not be left alone or near the rental or pitches under any circumstances. They must be kept on a leash, tattooed, vaccinated. The vaccination record is mandatory.

Cats are not allowed inside the rentals.

3.5 - Vehicle: Only one vehicle per pitch (a second vehicle is permitted after agreement from reception for a fee). Additional vehicles must be parked outside the campsite.

3.6. - Visitor: After being authorised by the manager and having paid a daily fee (€5), the visitor may be admitted to the campsite under the responsibility of the campers who receive them. The visitor must leave the campsite before 9 p.m. Access to the swimming pool is prohibited to visitors.

3.7 - Swimming pool: Access reserved exclusively for campsite customers who must respect the hygiene and safety rules. The DASS health regulations are applied to the swimming pool at the La'Bel Balagne campsite: •

Showering and going through the footbath are mandatory • Swimming shorts and Bermuda shorts are prohibited • Animals are strictly prohibited Access to the swimming pool is prohibited to swimmers with suspicious skin lesions who do not have a certificate of non-contagion. Children are the responsibility of their parents and must be accompanied.

3.8 - Noise and nuisance: Those responsible will be evicted, without reimbursement.

3.9 - Insects: Before being rented, the rental accommodation was cleaned regularly. During the stay, it is the customers who are responsible for this maintenance. If the tenant notices the presence of unwanted insects (such as ants or others), it is up to them to do what is necessary. If, despite their efforts, the problem is not resolved, the campsite will try to do what is necessary and will provide customers with repellents. However, since insects are part of the natural environment and even more so in a campsite, the operator declines all responsibility in the event of inconvenience. (Mosquitoes, ants, etc.)

3.10 - Repairs during the stay: In the event of repairs to the rental, the establishment will do everything possible to intervene as soon as possible. The technical service will be available from 8:00 a.m. to 12:00 p.m. and from 2:00 p.m. to 6:00 p.m. from Monday to Friday. Technicians intervene according to their schedule and by level of urgency of the breakdowns. In the event of a breakdown that requires the ordering of parts or the intervention of an approved external technician, the customer will not be able to claim an obligation of results within short deadlines.

3.11 - Internal Regulations: As required by law, you must adhere to our internal regulations, filed with the prefecture, displayed at our reception and a copy of which will be given to you on request.

Article 4 – Liability: It is not liable in the event of theft, loss or damage of any kind (vehicle or other) during or following a stay, as well as in the event of breakdown or decommissioning of technical equipment. For your personal guarantee (theft, damage) or damage caused by you in the rentals, it is essential to ask your insurer for a holiday extension to your multi-risk home insurance. Children must be under the supervision of their parents.

Article 5 - Applicable Law: These general conditions are subject to French law and any dispute relating to their application falls under the jurisdiction of the High Court or the Commercial Court of Bastia.

Article 6 - Mediator: In the context of a dispute with the campsite, you have the option of sending a letter by registered letter with acknowledgement of receipt to the manager of the La'Bel Balagne campsite. If you are not satisfied with the answer, you have the option of contacting the CM2C Consumer Mediation Centre for Justice Conciliators, on the following website <https://www.CM2C.net>, by post: CM2C – 49, rue de Ponthieu – 75008 PARIS, by email: cm2c@cm2c.net – tel: 01 89 47 00 14.

Article 7 - Data Protection and Freedom: The information you provide us when you place your order will not be passed on to any third party. This information will be considered confidential. It will be used solely to process your order and to strengthen and personalize communication and the offer of services reserved for customers of the Campsite according to your interests. In accordance with the Data Protection and Freedom of Information Act of 6 January 1978, you have the right to access, rectify and oppose any personal data concerning you. To do this, simply send us a request by mail to the address of the La'Bel Balagne campsite.

Article 8 - Image: You authorize the La'Bel Balagne campsite to photograph, record or film you during your stay, in order to promote the campsite, without this harming your reputation. This authorization is granted free of charge, for all countries and for a period of 5 years.